Sending payments to Nucleus, a guide for clients

This guide is designed to tell you everything you need to know about sending money to us.

It's important to only send money when your financial adviser confirms that it's time to do so, even if you have an existing account with us. If money is sent too early or without being correctly referenced, we may have to return the funds to your bank or there could be a delay in applying the money to your Nucleus account.

A list of our bank accounts

The payment details for each account type appear in the table below, depending on the type of account you hold. Please choose the right details.

Account	Payee	Sort code	Account no
General	Nucleus Financial Services Ltd	16-04-00	31265802
General (gross)	Nucleus Financial Services Ltd	16-04-00	31306886
Isa	Nucleus Financial Services Ltd	16-04-00	31266744
Junior Isa	Nucleus Financial Services Ltd	16-04-00	31266744
Pension	Nucleus Trustee Company Limited*	16-04-00	31265985
Onshore Bond	Nucleus Financial Services Ltd	16-04-00	31332151
Offshore Bond	RL360 Insurance Company Ltd**	18-50-08	13163709

* While The Nucleus Trustee Company Limited entity is currently dormant as a Company, The Nucleus Trustee Company Limited bank account, which acts as a trustee, is active and open to accept payments.

** It's important to wait for RL360's confirmation before sending any investment funds. This ensures that all paperwork is thoroughly reviewed and everything is in order. Please do not send monies in advance of this.

Quoting a payment reference

Your account numbers start with 'N' followed by a sequence of numbers.

Please quote the full account number (for example N123456) as the payment reference when sending any money to us. This is very important as it will make sure we apply payments quickly and efficiently.

Please ensure that payments are sent individually for each client. Only one account number is visible on the payment receipt, and sending payments for multiple clients may result in delays.

Any questions?

If you've any questions, please speak to your financial adviser.

Alternative payment method

Select the payee name from the table above and write your account number (starting with N******) on the back of your cheque (not permitted for the Offshore Bond).

Unfortunately, we can't accept or hold post-dated cheques, so it's important you have cleared funds available to ensure there are no delays in payments to your account.

Before posting your cheque, we need your adviser firm to complete an online instruction. To avoid any delay in your payment being processed, please contact your adviser to ensure this step is complete. Once this is done, simply send your cheque to:

Nucleus client relations, PO Box 26968, Glasgow G2 9DY.

For literature in alternative formats, such as Braille, large print, audio or E-text, please call us on 0131 226 9535, or via the Relay UK service on 18001 0131 226 9535.

0131 226 9535 client.relations@nucleusfinancial.com nucleusfinancial.com

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